

YOU ASKED. WE LISTENED.



INTRODUCING PUMPSMART.

Convenient and fast fueling is just a few clicks away.

When you are within a mile of the site, the PumpSmart option will become available.

Choose your site to see fuel prices and lane availability.

Then, select your fleet commercial payment information. You may be required to enter prompts at the pump the first time you use PumpSmart or the first time you use a card.

PumpSmart will generate a code for you to enter at the pump. Enter the code and start fueling.

Download or update the TruckSmart app now!



TravelCenters of America

PumpSmart FAQs

Q: What is PumpSmart?

A: PumpSmart is a feature in the TruckSmart mobile app that allows customers to initiate their diesel, DEF and Reefer fuel transactions remotely.

Q: Do I need to sign-in to TruckSmart to use PumpSmart?

A: Yes, PumpSmart is available to signed in UltraONE members only.

Q: Do I need to allow location services to be accessed when using PumpSmart?

A: Yes, location services need to be enabled in order to use PumpSmart.

Q: Can I use a commercial fleet payment card to pay for fuel via PumpSmart?

A: Yes, select commercial fleet payment methods are accepted when using PumpSmart. These include TA's Access Billing Services, Comdata, EFS, FleetONE, MultiService, QuikQ, T-Check, TCH and US Bank Fleet.

Q: How do I add a commercial fleet payment card to TruckSmart?

A: Commercial fleet payment cards can be entered in two ways: In Settings, select Fleet Payment Info. Fleet payment cards can also be added while in the PumpSmart flow. In either scenario, you will be prompted to enter your card number and to provide a nickname (nickname optional).

Q: I don't see my commercial fleet payment card on the above list of accepted payment methods. Will I be able to use it in the future?

A: Future enhancements will allow PumpSmart to accept American Express, CFN, Comdata Mastercard, Discover, Fuelman, Mastercard, Mastercard Fleet, Visa, Visa Fleet, Voyager and WEX.

Q: What measures are being taken to ensure my commercial fleet payment card is secure once stored in TruckSmart?

A: TruckSmart is using best-in-class encryption methods to ensure that your commercial fleet payment card is safely and securely stored.

Q: I answer prompts at the fuel pump to authorize my payment card. Can I enter those prompts when using PumpSmart?

A: On your first transaction, you will still need to enter the prompts in the pump. On all future transactions, the prompt questions will be available to view or edit in PumpSmart.

Q: Can I use a personal credit or debit card when using PumpSmart?

A: No, personal credit or debit cards are not accepted when using PumpSmart.

Q: Will I earn UltraONE points and UltraCredits when fueling with PumpSmart?

A: Yes, all eligible loyalty rewards, including UltraONE Points and UltraCredits will be issued when using PumpSmart.



TravelCenters of America

Q: I'm not at the site I plan to fuel at, but would like to start my PumpSmart fuel transaction. Can I do so without being there?

A: No, you need to be within 1 mile of the site you plan to fuel at in order for PumpSmart to become enabled.

Q: My PumpSmart code has been generated but it is taking longer than expected to reach the fuel island. Can I request a new code?

A: Yes, the PumpSmart code is active for 30 minutes. If you need more time, you can request to get a new code by selecting "Refresh My Code" on the PumpSmart code screen.

Q: I can no longer wait to fuel, but have already generated a PumpSmart code. Can I cancel the code?

A: Yes, you can cancel the PumpSmart code if you no longer need to use it to initiate the fuel pump.

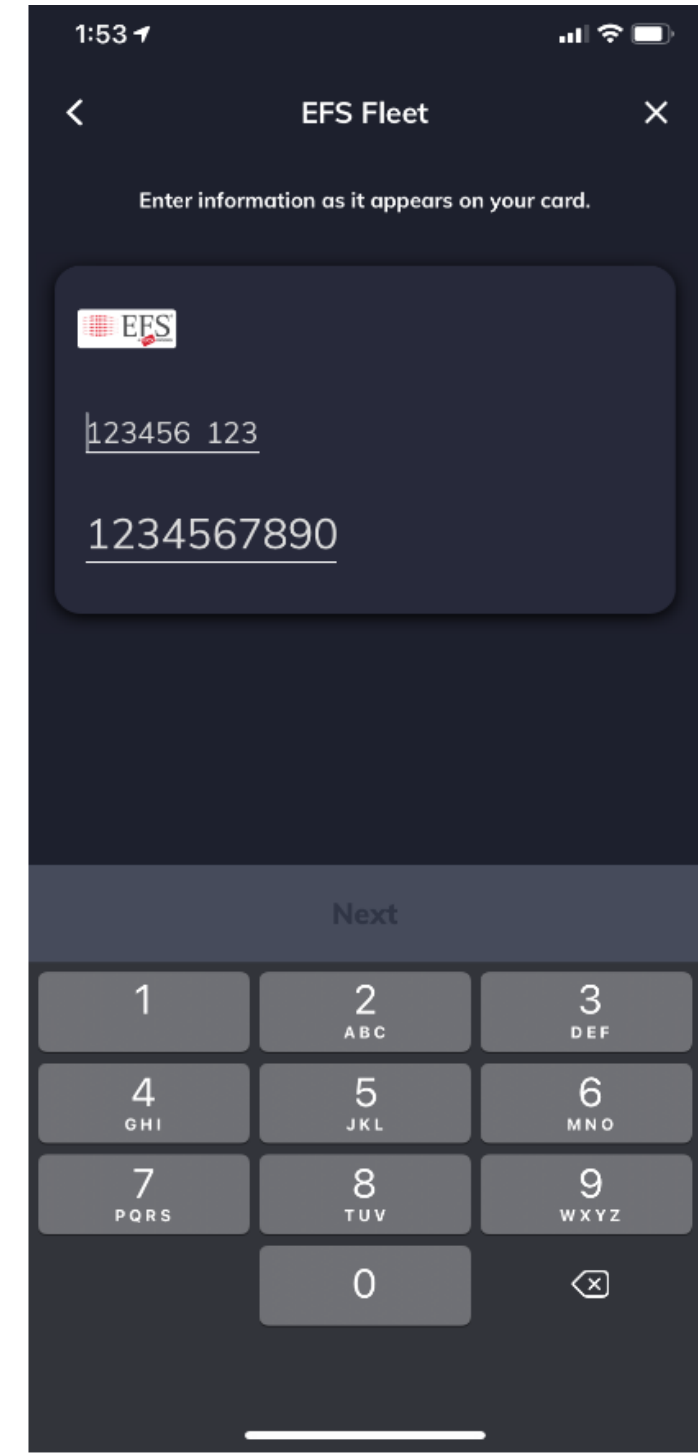
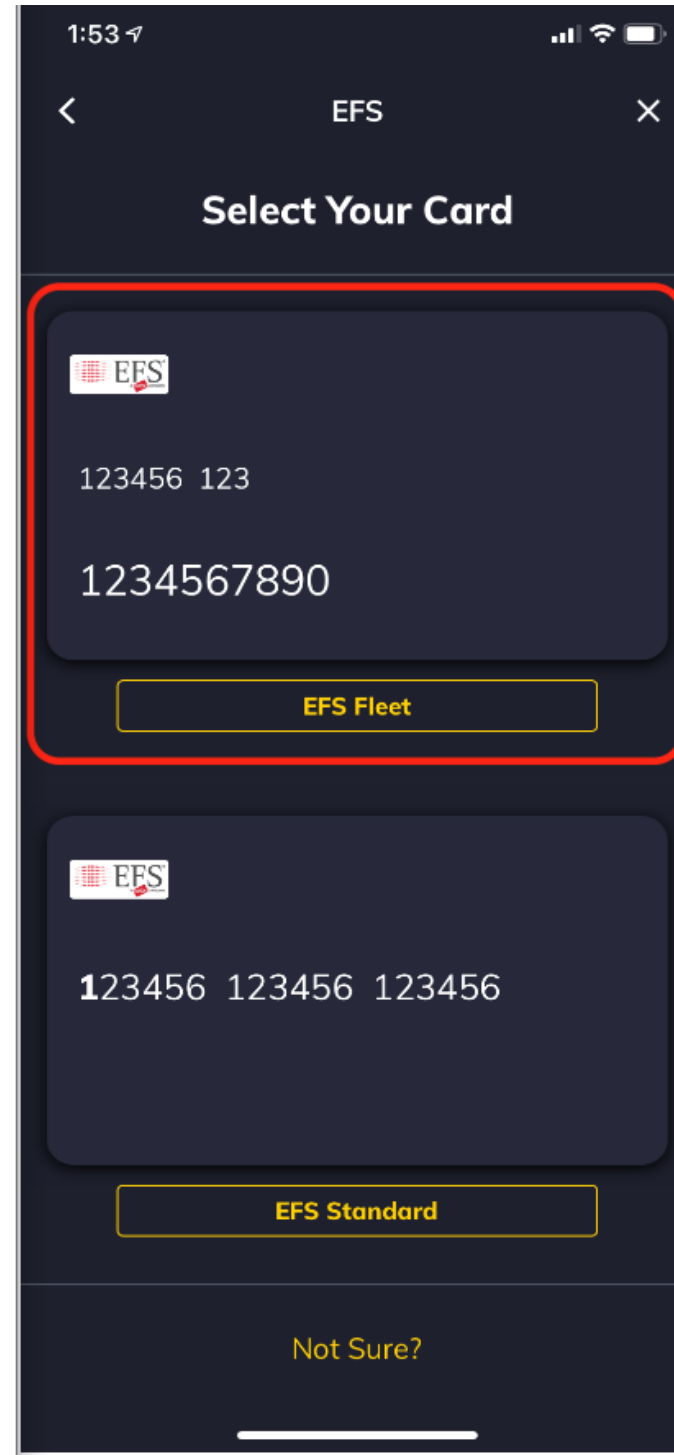
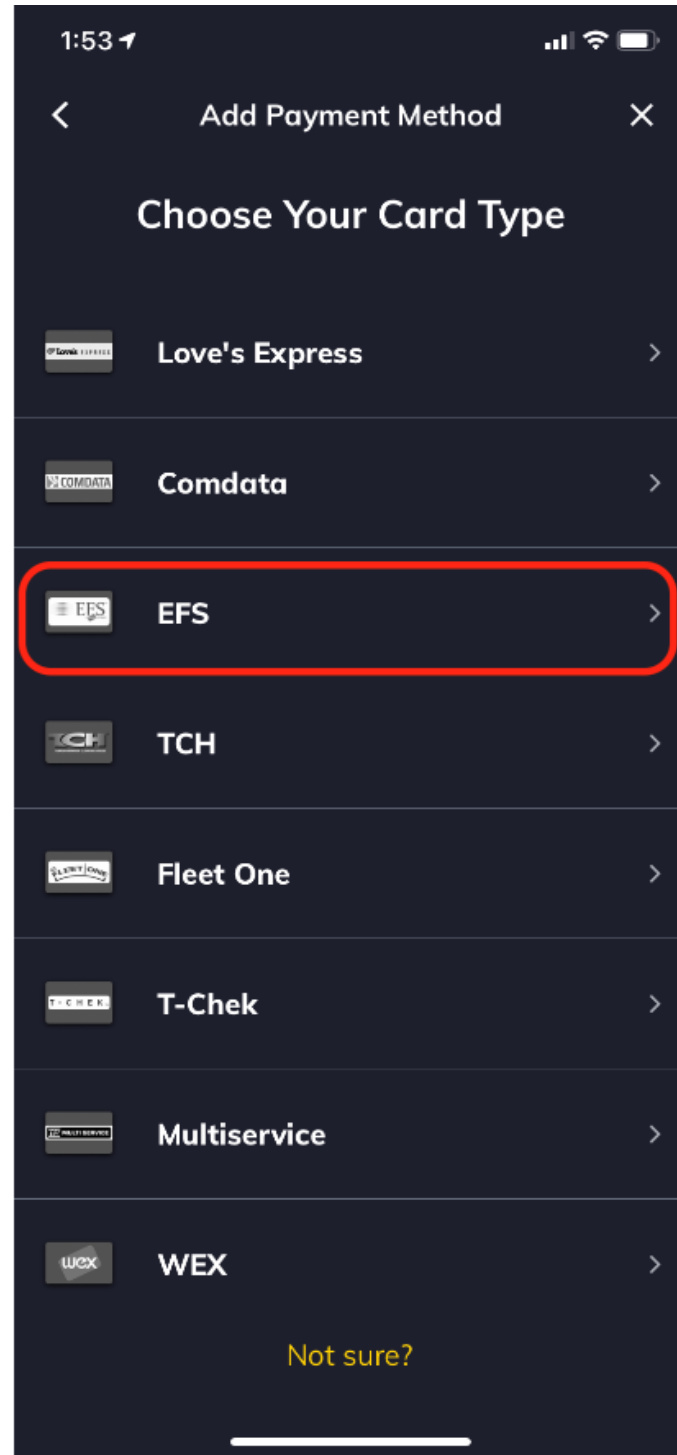
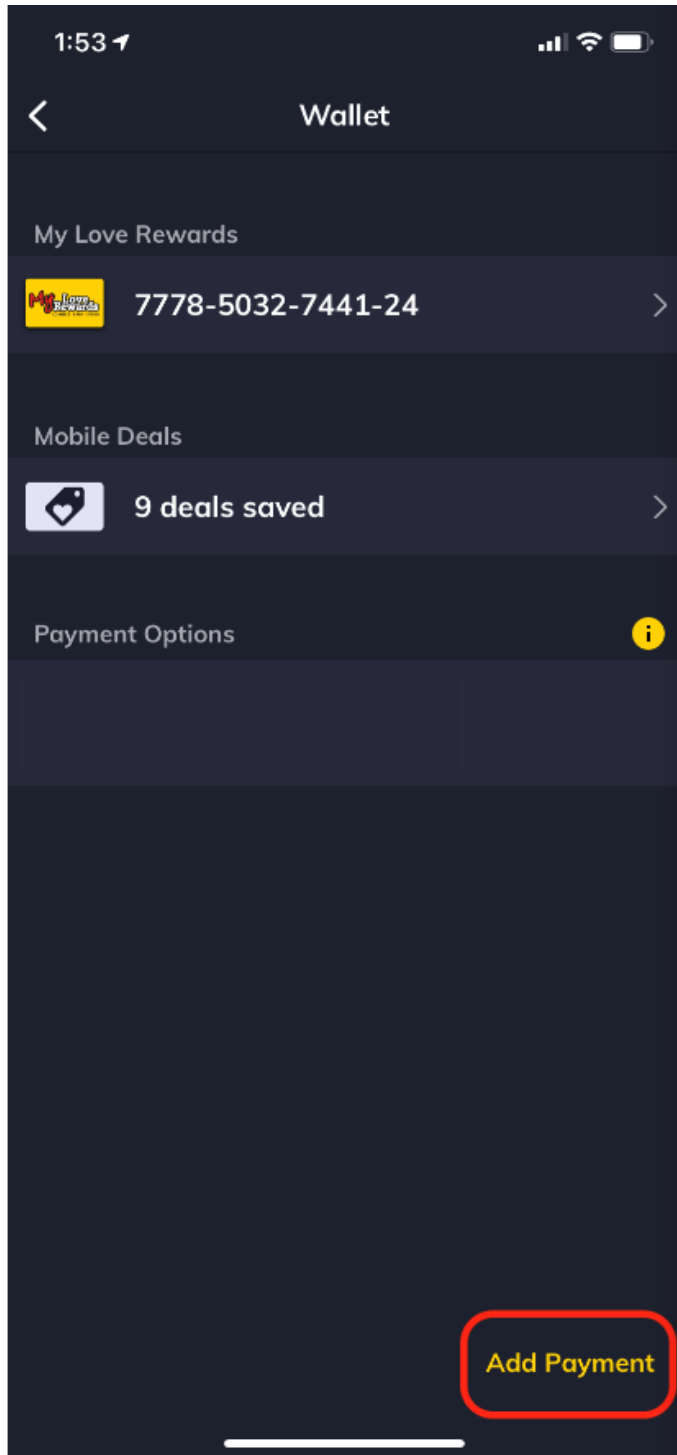
Q: How can I view my fuel transaction?

A: Your fuel transaction is available to view in the TruckSmart app (Services > UltraONE > Balances), at the UltraONE kiosk or online at www.TA-Petro.com.

Q: Who can I contact if I am having issues with PumpSmart?

A: The site GM or TA's Customer Service team can assist you with any issues pertaining to PumpSmart.





Pilot[®] FLYING J[®]

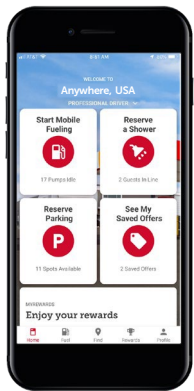
Virtual Wallet

Follow these steps to add payment cards to your virtual Wallet

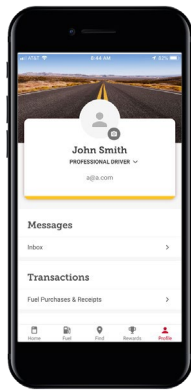
Payment cards are kept safe and secure, so you can rest easy!

You must have a card in your Virtual Wallet in order to Mobile Fuel.

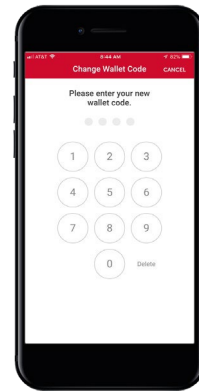
The Pilot Flying J app accepts all major billing cards and credit cards.



1. Log into the Pilot Flying J app and click the "Profile" tab in the bottom right.



2. Scroll down to the "Wallet" section and click "Manage Payment Cards".



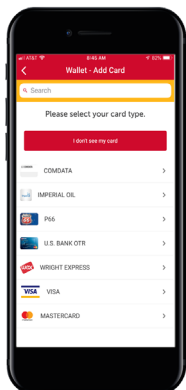
3. Create a new 4-digit wallet code to protect your Wallet. Enter code again to confirm.



4. Click "Add New Payment Card".



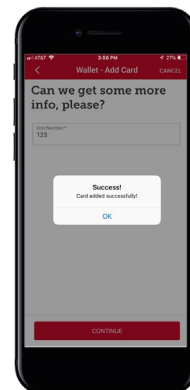
5. Type in your card number or click the Camera icon to scan your card. Click "Save & Continue" when finished.



6. Enter your billing card information-varies based on card type.



7. Enter your Unit Number and click "Continue".



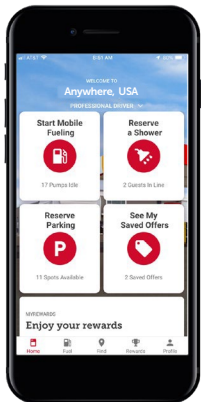
8. Your card has been added successfully! Navigate back to the home screen to begin Mobile Fueling.

Must add fleet payment card or major credit card to the app to enable mobile fueling. Msg & Data rates may apply. Valid at participating U.S. Pilot, Flying J, Mr. Fuel, and Pilot Express locations. Subject to availability for other U.S. and Canadian locations. Other terms, conditions, and restrictions may apply. © 2019 Pilot Travel Centers LLC.

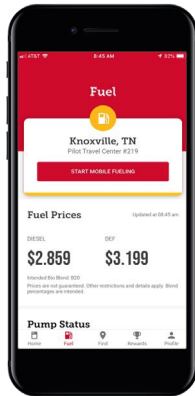
Pilot[®] FLYING J[®]

Mobile Fueling

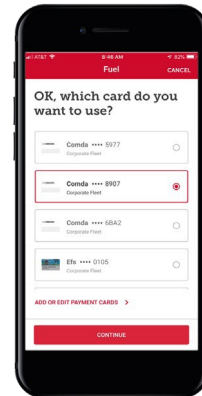
Follow these steps for a more convenient fueling experience



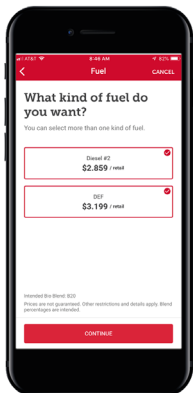
1. Log into the Pilot Flying J app and click the "Start Mobile Fueling" icon on the Home Screen.



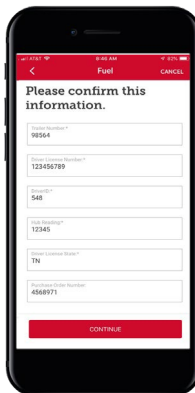
2. Click "Start Mobile Fueling".



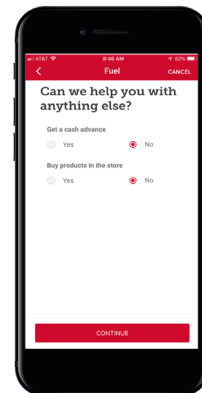
3. Select the Payment Card you would like to use and click "Continue".



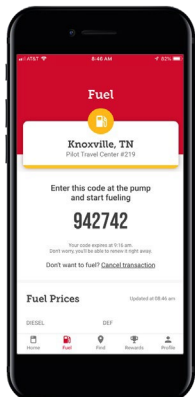
4. Select the kind of fuel you want– Diesel, DEF, or both– and click "Continue".



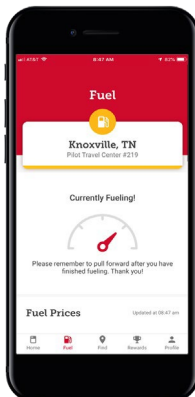
5. Enter and/or confirm the prompted information– this information varies based on type of payment card used.



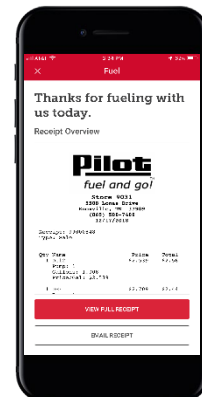
6. Do you need a cash advance or to buy products in the store? Check "Yes" or "No" and click "Continue".



7. You are ready to start fueling! Enter the 6 or 8 digit code at the pump to begin.



8. Now that you are fueling, sit tight and explore other ways to save time and money in the app!



9. Once you are done fueling, you will receive a digital receipt that you can email from the app.

Must add fleet payment card or major credit card to the app to enable mobile fueling. Msg & Data rates may apply. Valid at participating U.S. Pilot, Flying J, Mr. Fuel, and Pilot Express locations. Subject to availability for other U.S. and Canadian locations. Other terms, conditions, and restrictions may apply. © 2019 Pilot Travel Centers LLC.